

COVID-19 UPDATE

Treatments can still go ahead with some extra precautions to ensure the safety of both animal owner and therapist.

- Appointments are to be carried out in an outside space when possible such as on a yard or in an open garage for canine appointments.
- A detailed history will be gathered on the phone prior to treatment to minimise contact time.
- A suitable time slot will be agreed where there are a minimum of people present.
- Any persons feeling unwell prior to treatment must let the therapist know as soon as possible and the appointment will be cancelled with no charge.
- There will be only one other person present at the appointment to assist with handling.
- Therapist and handler should wear appropriate PPE including face coverings.
- Equipment will be disinfected between each appointment.
- Maintaining social distancing during therapist visit.

MVP is following guidelines set out by the National Association of Veterinary Physiotherapists (NAVPP) and appropriate risk assessments are in place. If you do not feel comfortable attending an appointment please get in touch and remote support can be provided.

Thank you for your co-operation and understanding in these changing times, stay safe.

Jazz